

In Place of FORM PTO-1449 (Modified)

Serial No. 103505604Applicant: Brown et al.Filing Date: 12/03/01Group: 5Atty. Docket No. AUS920010946US1

**LIST OF PATENTS AND PUBLICATIONS FOR
APPLICANT'S INFORMATION DISCLOSURE
STATEMENT**



Reference Designation

U. S. PATENT DOCUMENTS

Examiner <u>Initial</u>	Document <u>Number</u>	Date	Name	Class	Sub- class	Filing Date <u>if Appropriate</u>
<u>M CU</u> AA	US 4,577,067	03/18/86	Remotely Controlled Telephone Hold Program System	179	99	10/02/83
<u>M CU</u> AB	US 5,953,392	09/14/99	Method and Apparatus for Telephonically Accessing and Navigating the Internet	379	88.13	03/01/96
<u>M CU</u> AC	US 5,978,467	11/02/99	Method and Apparatus for Enabling Interaction Between Callers with Calls Positioned in a Queue	379	266	11/02/99
<u>M CU</u> AD	US 6,014,439	01/11/00	Method and Apparatus for Entertaining Callers in a Queue	379	266	04/08/97
<u>M CU</u> AE	US 6,125,178	09/26/00	Method and Apparatus for Enabling Interaction Between Callers with Calls Positioned in a Queue	379	266	09/22/99
<u>M CU</u> AF	US 6,178,240 B1	01/23/01	Method and Apparatus for Entertaining Callers in a Queue	379	266	11/05/99
<u>M CU</u> AG	US 6,208,729 B1	03/27/01	Method and Apparatus for On-Hold Switching	379	266	10/16/98
<u>M CU</u> AH	US 6,263,051 B1	07/17/01	System and Method for Voice Service Bureau	379	88.17	12/07/99

FOREIGN PATENT DOCUMENTS

Examiner <u>Initial</u>	Document <u>Number</u>	Date	Country	Class	Sub- class	Filing Date <u>if Appropriate</u>

OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)

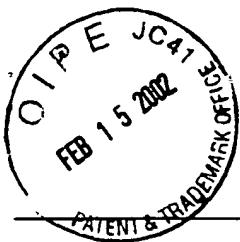
Examiner
Initial

MCU BA U.S. Patent Application No. _____ / (Attorney Docket No. AUS 920010944US1)
MCU BB U.S. Patent Application No. _____ / (Attorney Docket No. AUS 920010945US1)
MCU BC U.S. Patent Application No. _____ / (Attorney Docket No. AUS 920010947US1)
MCU BD U.S. Patent Application No. _____ / (Attorney Docket No. AUS 920010948US1)

Examiner:

Date Considered:

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.



In Place of FORM PTO-1449 (Modified)

LIST OF PATENTS AND PUBLICATIONS FOR
APPLICANT'S INFORMATION DISCLOSURE
STATEMENT

Serial No. 10/006,004

Applicant: Michael W. Brown, et al.

Filing Date: 12/3/2001

Group: 2645

Atty. Docket No. AUS920010946S1

Reference Designation

U. S. PATENT DOCUMENTS

Filing Date
if

Examiner Initial	Document Number	Date	Name	Class	Subclass	Appropriate
MCU	AA 5,875,231	2/23/1999	Farfan et al.			
	AB					

FOREIGN PATENT DOCUMENTS

Examiner Initial	Document Number	Date	Country	Class	Subclass	Translation Yes	Translation No

OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)

Examiner Initial

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Date Considered: 4/22/04

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